Public Service Commission

PO Box 615

Frankfort, KY 40602

cc: Mayor James Gray

200 E Main St.

Lexington, KY 40507

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FEB 8 2016

Public Service Commission

Dear Public Service Commission Members,

Like other Central Kentucky residents, I just received notice of the now normal (more like expected) request for a rate hike every 3 years from Kentucky American Water. The pattern is as usual, to request an absurd rate hike of 19% since the last rate increase in 2013, even though the inflation rate is approximately 2% per year. I would fully expect that, as usual, the Public Services Commission will approve an increase of 6-9%, so that they can save face and say we only approved one half of the requested increase. However, what really needs to happen is this, to NOT APPROVE any increase.

What needs to be taken into consideration is: a) the water rate we are paying is more than 50% higher than other large municipal systems operated by other Cities b) the fact that water rates have nearly doubled since the City sold the water system to this public company less than 15 years ago c) the fact that this company is already earning MORE than a fair return on their original investment (see attached financials).

I fully realize that this is a public company and not a municipal water system. However the difference is that just by the nature of their business, a utility, they ARE subject to regulation of a Public Service Commission, your agency. You have the right to say NO, but you just keep letting them shove unfair price increases down our throats. This entity, after expenses, made \$73,000 PER EMPLOYEE last year. Their total return on investment was 5%, MORE than ample for a regulated industry that they are in.

The excuse for the increases is always the same; we need an increase because we need money for upgrades or modernization. In reality, this is really no more than routine maintenance funds that all companies must make on an annual basis just to stay in business. This company basically has a legalized monopoly, but they can't raise rates without your approval. DO the right thing and do not approve their increase. By copy of this letter to Mayor

Gray, I am requesting his assistance in making sure Governor Bevin pays close attention to what is approved, or hopefully NOT APPROVED, on this request.

Sincerely,

Paul E. Caudill

1048 Chetford Dr.

Lexington, KY 40509

CUSTOMER SERVICE OPEN AN ACCOUNT REFER A FRIEND LOG OUT Search or get a quote Accounts & Trade News & Insights Research Guidance & Retirement Investment Products Research > Stocks > Content and data provided by various third parties and Fidelity - Terms of Use DJIA: 16,414.29 +77.63 (0.48%) | NASDAQ: 4,510.867 +6.629 (0.15%) | S&P 500: 1,917.82 +5.29 (0.28%) — Markets close in 2 hrs 25 mins Stock Details Enter Company or Symbol Print | Help/Glossary Key Statistics: AWK AWK Learn how to evaluate AMERICAN WATER WORKS a company's health Key Statistics ∨ Go with our Fundamental 64.26 ♣ -1.28 (-1.95 %) AS OF 1:33:00PM ET 02/04/2016 Find Symbol Analysis education. Add to Watch List Set Alert Hypothetical Trade Option Chain Price History -Snapshot **Detailed Quot** Accounting and Governance Risk @ GMI Company Report (PDF) GMI - 06/02/15 Advanced Chart & Technical Analysis GMI® Risk Rating: Aggressive GMI® Risk Rating Score: 17th Industry Percentile: 26th News & Events Valuation Industry Average & Percentile Methodology Analyst Opinions AWK Water Utilities Average Industry Percentile Research Reports Market Cap \$11.738 \$483.64M 100th **Key Statistics** P/E (Trailing Twelve Months) 25.14 26.06 64th Earnings P/E (5-Year Average) 19.66 20.34 30th Dividends PEG Ratio (5-Year Projected) 3.26 3.97 17th Ownership & Insiders Enterprise Value \$17.99B \$13.66B Financial Statements Price/Cash Flow (Most Recent Quarter) 10.36 -17.87 SEC Filings Price/Cash Flow (TTM) 13.02 14.06 37th Price/Sales (Most Recent Quarter) 3.29 BELATED RESOURCES 476 48th Stock Research Overview Price/Sales (TTM) 3.79 6.08 45th Stock Screeners Price/Book 234 2.63 58th 02/02/2016 Markets & Sectors Book Value 28.59 20 24 1 100th Fidelity Learning Center 2 ActiveTraderPro.com⁶ Growth Water Utilities Average AWK Industry Percentile EPS Growth (Last Qrtr vs. Same Qrtr Prior Year) +10.34% +0.63% 78th EPS Growth (TTM vs. Prior TTM) +17 65% +10 02% 77th EPS Growth (Last 5 Years) +3.03% Projected EPS Growth (Next Year vs. This Year) +7.22% +7.48% 67th Forward EPS Long Term Growth (3-5 Yrs) +7.72% +6.69% 100th Revenue % Change (Last Ortr vs. Same Ortr Prior Year) +5.91% -0.25% 85th +4.07% Revenue % Change (TTM) +2 59% 67th +4.29% Revenue Growth (Last 5 Years) +1.07% 56th Capital Spending Growth (Last 5 Years) +4 02% +4.01% 70th Book Value per Share Growth (Last 5 Years) +4.20% +7.25% 39th Free Cash Flow (TTM) \$30,30M \$41.90M +69.31% Cash Flow Growth Rate (Last 5 Years) +27.75% 100th Cash and Cash Equivalents Increase/Decrease (TTM vs. \$-0.68 17th \$-0.40 Cash and Cash Equivalents Increase/Decrease (Last Qtr vs \$0.05 \$0.13 Prior Qtr.) **Profit Margins** AWK Water Utilities Average Industry Percentile Gross Margin (Most Recent Quarter, Annualized) 52.72% 53 61% Gross Margin (TTM) 48.25% 48.38% 78th EBITD Margin (TTM) 48 25% 27 30% 89th Profit Margin (Most Recent Quarter) 19.40% -22.34% 70th Operating Margin (Most Recent Quarter, Annualized) 40.31% 29.02% 90th Operating Margin (TTM) 34.31% 89th Pretax Margin (Most Recent Quarter, Annualized) 13.91% Pretax Margin (TTM) 24.88% 14.09% 78th

Returns			
	AWK	Water Utilities Average	Industry Percentile
Return on Sales (Most Recent Quarter, Annualized)	19,40%	-22.34%	70th
Return on Sales (TTM)	15.15%	-21.52%	67th
Return on Equity (Most Recent Quarter, Annualized)	13.47%	18.92%	56th
Return on Equity (TTM)	9.36%	9.47%	62nc
Return on Assets (Most Recent Quarter, Annualized)	4.35%	4.11%	50th
Return on Assets (TTM)	3.05%	2.93%	62nc
Return on Investment (Most Recent Quarter, Annualized)	5.00%	7.36%	50th
Return on Investment (TTM)	3.49%	3.65%	56th

Debts			
	AWK	Water Utilities Average	Industry Percentile
Long Term Debt/Equity (Most Recent Quarter, Annualized)	115.28%	142.65%	60th
Long Term Debt/Equity (TTM)	110.76%	97.54%	67th
Total Debt/Assets (Most Recent Quarter, Annualized)	39.75%	41.92%	75th
Total Debt/Assets (TTM)	39.92%	34.68%	84th
Total Debt/Capital (Most Recent Quarter)	45.66%		65th
Total Debt/Capital (TTM)	45.66%	48.94%	65th
Total Debt/Equity (Most Recent Quarter, Annualized)	123.07%	157.84%	70th
Total Debt/Equity (TTM)	122.70%	106.45%	73rd
Current Ratio (TTM)	0.61	0.78	35th
Payout Ratio (TTM)	52.11%	68.95%	17th

	AWK	Water Utilities Average	Industry Percentile
Income/Employee (TTM)	\$73,587.19	\$65,114.39	43rd
Revenue/Employee (TTM)	\$485,590.00	\$501,550.00	65th
Assets Turnover (Most Recent Quarter, Annualized)	0.22x	0.24x	56th
Assets Turnover (TTM)	0.20x	0.20x	62nd
nventory Turnover (Most Recent Quarter, Annualized)	44.64x	- [93rd
nventory Turnover (TTM)	42.29x	39.07x	86th
Receivables Turnover (Most Recent Quarter, Annualized)	11.75x	9.51x	95th
Receivables Turnover (TTM)	12.25x	9.73x	89th

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